

QuesCom the only third party application for Cisco Smart Business Communications System (SBCS) release 2.0.

Sophia Antipolis – 08/12/2009

QuesCom announces Cisco official recognition for the benefits brought by its gateways. They are now listed as the only third party application for the Cisco Smart Business Communications System (SBCS) version 2.0.

The Cisco SBCS is a complete networking and unified communications solution for small businesses and now scales to support businesses with up to 104 phones. Release 2.0 features support QuesCom as third-party applications.

The Cisco and QuesCom integration includes following benefits:

The integration with the QuesCom 200 gateway leverages the GSM and SMS gateway capabilities of the QuesCom device, to allow for low cost cellular calls from the UC 500 PBX users.

The QuesCom 200 embeds 2 GSM channels enabling 2 simultaneous calls to GSM phones. The QuesCom 200 is also directly connected to IP network & users' PC enabling them to send and receive SMS from a PC.

The Cisco Unified Communication System with the QuesCom 200 gateway offers the following benefits:

One Number for savings and control

Costs of calls to mobile phones are higher than for calls to fixed phones. This often represents more than 50% of corporate communications. The QuesCom equipment is an appliance that integrates the enterprise's SIM cards. The cost of each call placed from a fixed phone to a mobile phone is reduced. If the enterprise has a corporate fleet price plan, savings are even more significant. Calls from the office to the workforce's mobile phones are free of charge. So are call transfers to corporate mobile phones.

One Number for voice and fax

The solution allows employees to be reached at any time and have a personal fax, accessible with e-mail wherever they are. Only One Number needs to be displayed on your business card! Direct line becomes your One Number, to receive and send your calls and faxes, without requiring a new phone line.

One Number for mobility and convergence

One Number delivers optimal availability for fixed and mobile calls. The solution enables one to be reachable at any time with a single number. Employees can benefit from the corporate features on their mobile phones. The company is making cost savings thanks to convergence. Mobile phones become a mobile extension of the UC500.

For more information about the Cisco Smart Business Communications System and QuesCom, please visit:

<http://www.cisco.com/go/sbcs>

<https://www.myciscocommunity.com/docs/DOC-12692>

<http://www.quescom.com/cisco.html>

About QuesCom

QuesCom designs innovative fixed-mobile convergence solutions for businesses and service providers. Compatible with Voice over IP solutions, QuesCom fully integrates with any existing telephone infrastructure. QuesCom's gateways allow companies to realise up to 50% savings on their telephone bill and benefit from a range of value-added services such as mobility or a fax designed to improve the efficiency of communications in companies (One-Number, mobile extension, e-fax, unified messaging).

QuesCom is a major player on the market of FMC convergence (Fixed-Mobile Convergence) and is a member of the Nokia PRO Forum program, Nokia's technical development program. The company sells through its network of more than 200 European partners, and, is also a member of the major certification programs of PABX manufacturers like 3Com, Aastra Matra, Alcatel, Avaya, Cisco, Innovaphone, Mitel & Swyx.

For further information, please visit: www.quescom.com

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