



Enterprise One Number

QuesCom Sales Training Program

info@quescom.com



+33 (0)4 97 23 48 48

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1. Basic training day

1.1. What is it about?

1 day of sales & technical session.

You will be able to configure GSM gateway in ISDN, IP as well as Fax solution to deliver single number for voice and fax to your customer. You will be able to offer SMS gateway functions as well.

1.2. Who should come

Pre-sales & field engineers

1.3. Pricing

250 € per person.

Please pre-order at your distributor: SERV-FOR-1

If you buy a demo equipment, you get a free ticket for the training.

1.4. Prerequisites

Laptop Ethernet card.

Your own QuesCom gateway is a plus.

Basic knowledge of telecommunication: ISDN / GSM / VOIP
TCP/IP, Telnet, ftp knowledge

1.5. Topics

- Introduction QuesCom Enterprise One Number solutions
- Quick-install and configuration
- ISDN Pass through and dedicated link setup
- H.323 and SIP connection to iPBX
- Fax to ISDN as well as T38
- Email to SMS and SMS to email
- How to get technical support

1.6. Objectives

This training will help participants to:

- Understand how to position the QuesCom Enterprise One Number solution
- Be able to do a standard setup

- Understand the value of QuesCom Enterprise One Number solution within IP & PBX infrastructures
- You will be qualified to participate to the different advanced trainings.

2. Advanced training day - mobility

2.1. What is it about?

1 day of sales & technical session.

You will be able to configure mobility solution from QuesCom. You will cover MobiQ end user graphical interface for the smartphones and configure the QuesCom gateway accordingly.

2.2. Who should come

Technicians, pre-sales and field engineers

2.3. Pricing

250 € per person.

Please pre-order at your distributor: SERV-FOR-1

2.4. Prerequisites

Having passed basic training day
Laptop Ethernet card.
Your own QuesCom gateway is a plus.
A MobiQ compatible smartphone.

2.5. Topics

- Deep understanding in QuesCom Enterprise One Number solutions
- Mobility services configuration
- MobiQ installation and configuration

2.6. Objectives

This training will help participants to:

- Understand how to position the QuesCom Enterprise One Number solution versus a PBX mobility solution
- Learn how to configure the mobility services
- Understand the value of QuesCom Enterprise One Number solution within IP heterogeneous infrastructures